Server Monitoring

Buyer's Guide & Reviews

May 2022

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Contents

Vendor Directory

AdRem Software	NetCrunch		**Microsoft**	Microsoft Endpoint Configuration Manager
Amazon	AWS Application Discovery Service		**Monitis**	Monitis
Argent	Argent AT		**Nagios**	Nagios XI
Artica Soluciones Tecnologicas	Pandora FMS		**NiCE IT Management Solutions**	NiCE Management Packs for SCOM
Avada Software	Avada Software Infrared360		**Opsview**	Opsview Monitor
Avantra	Avantra		**Oracle**	Oracle Enterprise Manager
Broadcom	DX Infrastructure Manager		**Pulseway**	Pulseway
Broadcom	Symantec Server Management Suite		**ScienceLogic**	ScienceLogic
EverestIMS	Infraon IMS		**Sematext**	Sematext Infrastructure Monitoring
Hewlett Packard Enterprise	HPE System Management		**ServiceNow**	ServiceNow Discovery
Huawei	Huawei iBMC		**SevOne**	IBM SevOne Network Performance Management
Intel	Intel Snap		**SolarWinds**	SolarWinds Server and Application Monitor
Ivanti	Ivanti Performance Manager		**Tanium**	Tanium
Kaseya	Kaseya IT Center		**Zabbix**	Zabbix
Kovai.co	BizTalk360		**Zenoss**	Zenoss Service Dynamics
Lenovo	Lenovo XClarity Controller			

Top Server Monitoring Solutions

Over 597,291 professionals have used PeerSpot research. Here are the top Server Monitoring vendors based on product reviews, ratings, and comparisons. All reviews and ratings are from real users, validated by our triple authentication process.

Chart Key

● **Views**

Number of views

● **Comparisons**

Number of times compared to another product

● **Reviews**

Total number of reviews on PeerSpot

● **Words/Review**

Average words per review on PeerSpot

● **Average Rating**

Average rating based on reviews

Bar length

The total ranking of a product, represented by the bar length, is based on a weighted aggregate score. The score is calculated as follows:

For each ranking factor of **Reviews**, **Views**, and **Comparisons**, the product with the highest count in each ranking factor gets a maximum 18 points. Every other product gets assigned points based on its total in proportion to the #1 product in that ranking factor. For example, if a product has 80% of the number of reviews compared to the product with the most reviews then the product's points for reviews would be 18 * 80% = 14.4.

Both **Rating** and **Words/Review** are awarded on a fixed linear scale. For Rating, the maximum score is 28 points awarded linearly between 6-10 (e.g. 6 or below=0 points; 7.5=10.5 points; 9.0=21 points; 10=28 points). For Words/Review, the maximum score is 18 points awarded linearly between 0-900 words (e.g. 600 words = 12 points; 750 words = 15 points; 900 or more words = 18 points). If a product has fewer than ten reviews, the point contribution for Rating and Words/Review is reduced: 1/3 reduction in points for products with 5-9 reviews, two-thirds reduction for products with fewer than five reviews.

Reviews that are more than 24 months old, as well as those written by resellers, are completely excluded from the ranking algorithm.

All products with 50+ points are designated as a Leader in their category.

1 Zabbix

48,975 views   **37,366** comparisons   **49** reviews   **532** words/review   **8.2** average rating

2 Microsoft Endpoint Configuration Manager

40,809 views   **27,858** comparisons   **37** reviews   **521** words/review   **8.2** average rating

3 IBM SevOne Network Performance Management

5,092 views   **3,157** comparisons   **18** reviews   **1,887** words/review   **8.2** average rating

To read more reviews about Server Monitoring, please visit: https://www.peerspot.com/categories/server-monitoring

4   Oracle Enterprise Manager

7,427 views   **3,874** comparisons   **13** reviews   **691** words/review   **7.8** average rating

5   Nagios XI

18,382 views   **15,944** comparisons   **7** reviews   **523** words/review   **7.7** average rating

6   Infraon IMS

1,120 views   **663** comparisons   **7** reviews   **1,138** words/review   **8.4** average rating

7   Tanium

14,014 views   **10,848** comparisons   **5** reviews   **508** words/review   **7.6** average rating

8   ServiceNow Discovery

3,503 views   **2,189** comparisons   **6** reviews   **549** words/review   **7.8** average rating

9   Zenoss Service Dynamics

3,476 views   **2,998** comparisons   **1** reviews   **1,000** words/review   **10.0** average rating

10   Pandora FMS

4,433 views   **3,497** comparisons   **2** reviews   **860** words/review   **9.0** average rating

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Top Solutions by Ranking Factor

🔴 Views

		VIEWS
1	Zabbix	48,975
2	Microsoft Endpoint Configuration Manager	40,809
3	Nagios XI	18,382
4	Tanium	14,014
5	SolarWinds Server and Application Monitor	8,174

🟢 Reviews

		REVIEWS
1	Zabbix	49
2	Microsoft Endpoint Configuration Manager	37
3	IBM SevOne Network Performance Management	18
4	Oracle Enterprise Manager	13
5	Nagios XI	7

🔵 Words / Review

		WORDS / REVIEW
1	IBM SevOne Network Performance Management	1,887
2	Infraon IMS	1,138
3	Zenoss Service Dynamics	1,000
4	Pandora FMS	860
5	DX Infrastructure Manager	715

ZABBIX **Zabbix**

Overview

Zabbix is a free software tool traditionally used for monitoring your organization's IT infrastructure, including networks, servers, virtual machines, and cloud services. Zabbix makes it possible for you to maintain control of your infrastructure by collecting any metric from any source. The solution also offers agentless monitoring, synthetic monitoring, custom collection methods, and data transformation.

Zabbix offers:

Network monitoring

Server monitoring

Cloud monitoring

Application monitoring

Service monitoring

Zabbix Features

Zabbix has many valuable key features, including:

Action Log, Anomaly Detection, Auditing, Automated Actions, Availability Reports, Capacity Planning, Custom Scripts, Custom Templates, Dat...

SAMPLE CUSTOMERS

Bodybuilding.com, LLC., ITtelligent Consulting Services,Eltele AS, Total Server Solutions, LLC., ChinaNetCloud

TOP COMPARISONS

Nagios XI vs. Zabbix ... Compared 18% of the time [See comparison]
Centreon vs. Zabbix ... Compared 9% of the time [See comparison]
Icinga vs. Zabbix ... Compared 7% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Comms Service Provider ... 32%
Computer Software Company ... 22%
Government ... 7%
Financial Services Firm ... 5%

COMPANY SIZE

1-200 Employees ... 13%
201-1000 Employees ... 51%
1001+ Employees ... 36%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Computer Software Company ... 22%
Comms Service Provider ... 9%
Manufacturing Company ... 6%
Retailer ... 6%

COMPANY SIZE

1-200 Employees ... 48%
201-1000 Employees ... 17%
1001+ Employees ... 35%

To read more reviews about Server Monitoring, please visit: https://www.peerspot.com/categories/server-monitoring

ZABBIX Zabbix

Top Reviews by Topic

💡 VALUABLE FEATURES

Shibu Babuchandran

The monitoring capabilities of the product are excellent. The solution is quite mature and very stable. The solution is very easy to scale. The product is open-source, meaning there aren't any licensing costs associated with it. * Action Log * Agentless Monitoring * Anomaly Detection * Auditing * Automated Actions * Availability Reports * Built-in Java Application Server Monitoring * Capacity Planning * Custom Scripts * Custom Templates * Data Retrieval * Dependencies * Distributed Monitoring * Drill-Down Reports * Encryption * Event Correlation * H... [Full Review]

Julian Lewis

I like being able to use proxy servers for different locations. The agents are pretty cool. They're easy to roll out. The standard out-of-the-box templates are also pretty easy to use. The integration with other learning products is also good. I have, in the past, used Slack, but we've integrated it with Microsoft Teams. We also use it for SMS with a service called Redcoat. It is very flexible. It does what I need it to do, and my manager is very happy because it doesn't cost anything. We are nearing 4,000 hosts inside Zabbix, and we've got another ... [Full Review]

Faycal Noushi

Its overall flexibility is most valuable. When our customers have some custom applications that are not necessarily covered by the community or a standard monitoring tool, we use Zabbix to build our own modules with our own templates. This feature has been useful in using Zabbix for infrastructure and IT monitoring. It has also been useful for industrial equipment monitoring. Zabbix is very lightweight. It is efficient in terms of performance because it doesn't use a lot of resources. [Full Review]

Faustine Chisasa

Zabbix is highly customizable and flexible, which makes it easy to have all our monitoring needs accommodated. Many elements like auto-discovery, dashboards, templates, graphs, maps, metrics, SLA's can easily be customized to fit specific needs Zabbix has a powerful API that support integration with third party software, automation and creating new applications. It can be easily integrated with other tools as a data ingest, processing or visualization platform. The API allows for utilizing better software in specific areas that Zabbix may be lacking... [Full Review]

📊 ROOM FOR IMPROVEMENT

Shibu Babuchandran

Zabbix isn't very good at automation just yet. It's something we are working on. The extent of automation and the scripts that we have in ManageEngine are much more than what Zabbix gives out. For Zabbix, what we are doing is, we are creating scripts and trying to run them, however, that's not always the right way to frame it. It would be much better if there was a tool within the solution itself. The reporting is quite limited on the product. As an organization, what we did is we started utilizing a couple of connectors for the reporting. For examp... [Full Review]

Julian Lewis

The APM monitoring has room for improvement, although I hear that the new 5.2 version has some improvements in that area, and I'd like to give that a go. I would like to see a few more templates out there for different styles of monitoring. I use the Grafana interface for reporting. I would also like it to have an out-of-the-box ability to email reports. You can create reports, but to be able to email those reports would be really helpful. I've got users who are not interested in logging in and generating a report. They want it all pre-canned and se... [Full Review]

Faycal Noushi

Its UI should be improved. They did some improvements in version 5, but it could benefit from some more work. Its integrations should also be improved. They've been active for one year, and they seem to have noticed that. It has new integrations, but it could benefit from more integrations. As far as I know, there is no model to push statistics, metrics, or events towards Zabbix. This type of API isn't yet there, whereas some other tools provide an API for this. [Full Review]

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ZABBIX **Zabbix**

Faustine
Chisasa

Although Zabbix is great, the documentation is a bit lacking. The documentation gets a bit messy between versions and is not too detailed, the learning curve is steep and can be difficult for first-timers, especially when they run into issues. Zabbix depends on other open-source projects, so it would be a good idea to add more information on fine-tuning a Zabbix instance especially the essential details when working with specific choices of OS, database, webserver etc. I had to do most of the things with limited resources in the fine-tuning of the d... [Full Review]

PRICING, SETUP COST AND LICENSING

Faycal
Noushi

It is open source. If you want to have a subscription or official support, you can pay for it. They have different plans, which are not that expensive. The plans are based on per monitoring server, not per monitored equipment. So, it is not at all expensive, and you can also live without the support if you want a cheaper option. [Full Review]

Faustine
Chisasa

Zabbix is open-source so if one wishes to implement it in-house, they must have qualified professionals to set up and optimize databases, Linux/Unix OS, PHP, Apache, and depending on what is monitored, a full-stack network and systems administrator may be needed. Zabbix provides support although we have not subscribed to the support. We implemented the instances on our own and we also operate and maintain them on our own. [Full Review]

David Collier

The software itself is open source, it can be easily downloaded, and use it with no limitations. Be very careful about using the "appliance" configuration in a production environment. It is only suitable for evaluation or very small environments. Invest in support, training and consultancy from Zabbix or from third parties. Architecting a robust, resilient and secure monitoring platform from day 1 will save time and money at a later stage. Zabbix and 3rd parties offer far more than a traditional support contract. No other organisation in my experien... [Full Review]

Ronald
Rood

Make a POC, start simple and let it grow. The servers are created with good performance by design. Memory for the caching, both on the database as on the zabbix server are important. As database backend choose postgres with timescaleDB. This save many hours housekeeping processing. For proxies, sqlite will do nicely. Involve a dba for the database setup. [Full Review]

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Server Monitoring

Microsoft Endpoint Configuration Manager   See 37 reviews >>

Overview

Microsoft Endpoint Configuration Manager (MECM, formerly SCCM or System Center Configuration Manager) is a software management suite that allows users to manage large numbers of Windows-based computers and servers.

Configuration Manager features software distribution, operating system deployment, remote control, network protection, security management, patch management, and hardware and software inventory, among other services. It allows you to set configuration and security policies, keep your software up-to-date, and monitor your system status while giving your employees access to corporate applications on whatever devices they choose.

Configuration Manager allows you to manage computers using macOS, Windows UNIX, or Linux, and mobi... [Read More]

SAMPLE CUSTOMERS

Bank Alfalah Ltd., Wªrth Handelsges.m.b.H, Dimension Data, Japan Business Systems, St. Lucie County Public Schools, MISC Berhad

TOP COMPARISONS

BigFix vs. Microsoft Endpoint Configuration Manager ... Compared 24% of the time [See comparison]
Red Hat Ansible Automation Platform vs. Microsoft Endpoint Configuration Manager ... Compared 18% of the time [See comparison]
Quest KACE Systems Management vs. Microsoft Endpoint Configuration Manager ... Compared 7% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Computer Software Company ... 21%
Comms Service Provider ... 18%
Government ... 9%
Financial Services Firm ... 6%

COMPANY SIZE

1-200 Employees ... 13%
201-1000 Employees ... 12%
1001+ Employees ... 75%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 21%
Computer Software Company ... 17%
Manufacturing Company ... 10%
Construction Company ... 7%

COMPANY SIZE

1-200 Employees ... 25%
201-1000 Employees ... 18%
1001+ Employees ... 57%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

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Microsoft Endpoint Configuration Manager

Top Reviews by Topic

VALUABLE FEATURES

Sumit Dubey

The major features of this product are the reporting tools. The most valuable features are package deployment and application deployment. Security management is also good because any vulnerability will be identified, and you can fix it. It's the best tool because you never know what kind of client you will have. For example, you may have your offices in low bandwidth remote areas. But it's achievable because it accommodates the bandwidth that you have available. Microsoft Endpoint Configuration Manager is an excellent reporting tool for your environ... [Full Review]

Usman Siddique

The main, clear valuable feature is updating the latest patches, Software distribution, remote control and computer inventory. This is the main feature we really utilize a lot. [Full Review]

OmidKoushki

The solution is very flexible and very handy. It has helped us move past the process of manually updating. It's helped us solve problems surrounding patching, installing, and reporting different patches, etc., on the virtual machines. [Full Review]

reviewer1054521

The patch management is great. The ability to be able to centrally purchase servers is quite useful. The ability to monitor only after you have rebooted devices allows you to see if they have compliance or not. The efficiency - as opposed to patching once you have the time - of having a central repository to manage everything you need is very helpful. The solution is quite stable. It's perfect for enterprises. We have found the scalability to be quite good. [Full Review]

ROOM FOR IMPROVEMENT

Sumit Dubey

It would be better if reporting were more user-friendly. I would like to see an upgrade in the reporting structure in the next release. At the moment, you have to use an SQL query or configure it to pull reports through the graphical user interface. Their updates could be more regular. I think Mircosoft updates it every six months. They are also moving many things to Intune, and Microsoft decided to move the deployment solution there. I think SCCM is getting old, and Intune is new. [Full Review]

Usman Siddique

The main SCCM lacks some things, which they incorporated into Microsoft Intune. When I evaluated these two products, one from VMware Workspace One and one from Microsoft, I found that there is something missing in SCCM, which is available and works very well in VMware Workspace One. SCCM should work to add these features into their service offering. For example, devices like smartphones and tablets are managed very well on VMware Workspace One, however, they are absent in SCCM. I could configure the iPad from the VMware Workspace One cloud and it wa... [Full Review]

Laurent Bert

One area of improvement is regarding the patching of Office 365 products. We have some difficulties on this side, and it can be improved. Their support should be improved. Mostly, when we are doing patches on Microsoft 365 clients, we need to escalate to Microsoft support. It takes a long time to get to someone in their support team who has good knowledge of the product. Their support at level one is not quite helpful and knowledgeable. [Full Review]

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Microsoft Endpoint Configuration Manager

OmidKoushk i

Based on my experience with SCCM 2016, the main, big issue is not having a good user-friendly environment. It needs much better GUI. We had some problems configuring Linux virtual machines. We needed to install agents. Microsoft should pay more attention to these Linux virtual machines in order to make implementation with them easier. [Full Review]

PRICING, SETUP COST AND LICENSING

Usman Siddique

I'm more interested in features, which is where I spend most of my research time with products. I don't really get into pricing. I'm not sure of the exact price. I can't say if it's cheaper or more expensive than other options. [Full Review]

Laurent Bert

Its licensing is quite complicated because we are getting the license not only for SCCM but for the full Microsoft package. We don't need to pay for a separate license. We need to have one license that includes everything we need, such as Windows, Microsoft 365, SCCM, encryption, and so on. So, we don't have a specific price for it. Perhaps, it is good that it includes the full suite of licensing of Microsoft. It is expensive, but we are getting a lot of features. [Full Review]

reviewer105 4521

We do pay a licensing fee on a yearly basis. There is a license cost and it is licensed per deployment. We do pay licensing costs for all of the deployments that we have on our end, across the enterprise. With the way everything is moving to the cloud, you need to have all of these licenses in place. [Full Review]

reviewer138 3303

We have a basic enterprise agreement with Microsoft which isn't cheap, per se. I can't get into the exact cost structure. The question of pricing is a bit relative. The enterprise-level that we use is always a negotiation. I don't want to use the word monopoly, however, there's no alternative enterprise vendor that covers all bases, from server storage and backup and everything else in between. Pricing is just a matter of negotiation every time the contract renewal period comes up. [Full Review]

IBM SevOne Network Performance Management

Overview

SevOne provides modern monitoring and analytics solutions that organizations need to monitor their networks today, tomorrow and beyond. SevOne simplifies the extraction and enrichment of metric, flow, and streaming telemetry data across multi-vendor networks enabling enterprises, carriers and managed services providers to ensure optimal network operations and performance.SevOne provides SaaS, public cloud and on-prem offerings, including several pre-built solutions specifically designed to solve SD-WAN, SDN, NFV and enterprise Wi-Fi challenges. SevOne helps customers compete and win in the connected world by increasing their business agility and velocity of delivering new applications and services. SevOne is privately held and is headquar... [Read More]

SAMPLE CUSTOMERS

Adobe, Aflac, BT, Comcast, eBay, EA, Go Daddy, Liberty Global, Telstra, TMobile, Spark, Starhub, SKY, UBS

TOP COMPARISONS

SolarWinds NPM vs. IBM SevOne Network Performance Management ... Compared 8% of the time [See comparison]
Splunk vs. IBM SevOne Network Performance Management ... Compared 7% of the time [See comparison]
Zabbix vs. IBM SevOne Network Performance Management ... Compared 5% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Computer Software Company ... 33%
Comms Service Provider ... 17%
Financial Services Firm ... 6%
Government ... 5%

COMPANY SIZE

1-200 Employees ... 3%
201-1000 Employees ... 48%
1001+ Employees ... 49%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Comms Service Provider ... 26%
Financial Services Firm ... 15%
Media Company ... 11%
Computer Software Company ... 11%

COMPANY SIZE

1-200 Employees ... 7%
201-1000 Employees ... 14%
1001+ Employees ... 79%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

IBM SevOne Network Performance Management

Top Reviews by Topic

💡 VALUABLE FEATURES

Scott McAdam

We find that the reporting is particularly valuable in terms of not only communicating with our peer teams but also with the executives. This is an excellent feature that we didn't have before. The reporting and workflows absolutely help us to understand what is normal and what is abnormal in our network. Out of the box, it's immediately going to highlight things that you didn't know were there. For example, we have a large retail fleet of stores, and they have a network connection, but they also have a backup LTE connection. This means that if thei... [Full Review]

Graham Prowse

The product just does what it says on the box. We came from two very complicated tools that were hard to get to do the very basics. SevOne does the basics very well. It's a no-fuss solution. It's easy to configure and administer. I have a small team. I don't need a lot of people to run it. It scales very well. It meets performance and collection demands. It just ticks all my boxes and therefore gives me very good SNMP collection capability. The comprehensiveness of this solution's collection of network performance and flow data is one of the basics ... [Full Review]

reviewer155 2815

The most valuable feature as of late has been the API integration with ServiceNow. Honestly, the biggest bang for the buck I've got out of SevOne has been this development. The bi-directional integration with ServiceNow has saved me a lot of money in man-hours, over the course of the last few years. I don't have an exact figure for how much money I have saved, but I can say that it's hundreds of thousands of dollars. What it comes down to is when you're able to automate the console work with the ticketing system, you're saving people from copying an... [Full Review]

reviewer1571 181

Data Insight reporting tool is the most valuable feature. They came up with it a couple of years ago. The most pleasing factor is the dark theme. You don't have a white background. It has templates that you can create for all kinds of reports that you can hit on the fly. It has a much better printing of the reports. If you want to send PDFs to people, the reports are actually decent. Whereas for years, the old architecture of the PDFs was rubbish and even our customers said, "We have to manipulate your PDFs because they all have bad margin breaks. S... [Full Review]

📊 ROOM FOR IMPROVEMENT

Scott McAdam

The reporting of NMS is good, but it could be better. The challenges and deficiencies in the reporting are fixed with the Data Insight overlay. Generally speaking, the NMS reporting is excellent and it's fairly easy to use, but it can get complex as you get deeper into it. [Full Review]

Graham Prowse

We need to be thinking about streaming telemetry protocols. They already have the port for enhanced visualization, which they already have through Data Insight. I can't really think of anything else that needs improvement. It's meeting all the needs in those areas for now and the things they're claiming for the future are where we're hitting as well. There are some areas around multi-cloud or hybrid cloud solutions that we need to look at because we do have more of our workloads in the cloud so we need to consider how we can monitor the foreign stat... [Full Review]

reviewer155 2815

Their virtualization solution is not compatible with our Kubernetes environment, which is one of the reasons we are ending our relationship with them. I didn't spend a lot of time evaluating with them why it was the case. It was simply not a roadmap item for them, so it was a pretty quick conversation. [Full Review]

IBM SevOne Network Performance Management

reviewer1571181

There are a lot of pain points. My main problem is that we don't have a high availability system. There are 20 peers. We're going to lose the end-of-life appliances that are old. If we lose a peer and it doesn't come back, we lose all that data. The reason we don't have high availability is because it's double the charge. I wish there was some way that we could just get a snapshot of our system so that if one of our peers failed, we could go through the process and get it back to where it was. If we built another peer, and it took us four days to bu… [Full Review]

PRICING, SETUP COST AND LICENSING

Scott McAdam

Although I don't have exact details in terms of cost, my experience has been that SevOne is willing to make a deal with the customer. They are certainly not pricing themselves out of the market. There is lots of room for negotiation in terms of pricing, in terms of components, and things like that. [Full Review]

Graham Prowse

As with any vendor tool, having a good commercial contract is part of what makes the tool successful, and we got a lot of value out of it very quickly because we were able to secure a good commercial arrangement. It lived up to everything else that SevOne claimed on the box. So we were able to get the value straight away. Every vendor's licensing model is different. SevOne took quite a bit of exploration to understand the license. But if a customer is looking at it, just to understand what they're getting into in terms of managed objects and what co… [Full Review]

Ai Dow

There are different options available for licensing, with the per-device option being more expensive but more flexible. If the company has a sufficient budget then I would recommend using a per-device license. Although it is more expensive, it is better because it saves time. However, if you already have other servers or solutions in place that perform the same function, and you don't have the requirement on a per-device level, then the per-object license is a better choice, as long as you know the exact number that you need. There is separate licen… [Full Review]

Wilmer Geo Velasquez

Many tools price things based on the number of KPIs that you're collecting around a device. In many cases, there could be hundreds of metrics that you need to collect. SevOne provides device-level pricing. That gives us the flexibility to turn on, and expand on, the metrics that we're collecting around those devices, without taking a financial hit. [Full Review]

ORACLE **Oracle Enterprise Manager**

Overview

Oracle Enterprise Manager is an on-premises management platform that provides a comprehensive integrated solution for managing and automating your various Oracle products, including applications, databases, middleware, hardware, and engineered systems located either in your Oracle data center or in the cloud.

With the Oracle Enterprise Manager's console, you can administer multiple databases and servers, distribute software to multiple servers and clients, monitor objects and events throughout the network, and integrate with other tools.

Key Oracle Enterprise Manager Features and Products

Hardware and virtualization management: Manage all Oracle environments from one central console. Oracle Enterprise Manager provides management and au... [Read More]

SAMPLE CUSTOMERS

7-Eleven, Halliburton, Cisco, Garmin, Nationwide, Korea Telecom, Allied Irish Bank

TOP COMPARISONS

AppDynamics vs. Oracle Enterprise Manager ... Compared 13% of the time [See comparison]
Dynatrace vs. Oracle Enterprise Manager ... Compared 7% of the time [See comparison]
SolarWinds Database Performance Analyzer vs. Oracle Enterprise Manager ... Compared 7% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Computer Software Company ... 33%
Comms Service Provider ... 16%
Government ... 9%
Financial Services Firm ... 8%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Financial Services Firm ... 24%
Energy/Utilities Company ... 16%
Government ... 7%
Computer Software Company ... 5%

COMPANY SIZE

1-200 Employees ... 19%
201-1000 Employees ... 19%
1001+ Employees ... 63%

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ORACLE Oracle Enterprise Manager

Top Reviews by Topic

💡 VALUABLE FEATURES

James Lui

The 13cR3-PG (Patch Group) 1 updates to the OEM family, strongly integrate Cloud (off-site, hybrid and on-premise) services providing a seamless way to see all of your resources regardless of where they are deployed. PG1 adds enhancements for EMCLI (Command Line Interface) extensions to allow additional automation and scripting of common OEM tasks (Blackout begin/end, Patch availability monitoring, cloning enhancements.) Of the 12c series of Oracle Enterprise Manager products, version 12.1.5.0.x introduces Cloud (both public and private) support for... [Full Review]

Scot-Conrad

It's a useful feature to be able to see the top SQL, the number of executions, the CPU, and the resources that it's using. Also, being able to utilize that to look at the plans that are being generated for that piece of SQL and then determine how we can change that to increase the performance. [Full Review]

Kopano Ramaphoi

It's more effective to use command-line interface than using the GO setup. One of the great things about that EM is that you are able to connect to Oracle Support. This will make your work easier due to the fact that it will help you identify if your database is to be upgraded or if you are experiencing any issues. It can help you quickly identify issues instead of having to raise them in a service report. It's much more efficient. There are a number of different user interfaces you can choose from. The solution is pretty interactive and user-friend... [Full Review]

Robin Saikat Chatterjee

The database performance monitoring features are very useful and allow us to quickly zero in on DB-related issues.Exadata storage server and Infiniband switches can be viewed from the GUi in OEM which cannot be done in other tools . The ability to deploy metric extensions makes this tool extensible for our custom monitoring also. [Full Review]

📊 ROOM FOR IMPROVEMENT

James Lui

Reporting and statistical charting is largely still left up the end-user to develop custom solutions. Having more pre-built standard industry-generic reports using Business Intelligence (BI) Publisher provides out-of-the box basic analysis would be increasingly useful. The actual product inventory discovery and configuration process has improved, but is still fairly convoluted and requires multiple pre-requisite setup steps to be completed, requiring numerous Cancel, Go back and set something else up, then Return to the process you were performing t... [Full Review]

Scot-Conrad

In my opinion, rather than a younger DBA, think the user interface could be improved. I like the tree-type system. In all of Oracles products, you can get anywhere in several different ways, and I find that navigation to be a little bit tedious. For instance, you might wonder, "How did I get there that time?" " Oh, I got there a different way" the next time. It would be easier for me to remember if there was only one route to get there. This is my point of view. If you spoke with a younger DBA who has just started, they would have no trouble at all.... [Full Review]

Kopano Ramaphoi

Sometimes the solution can be quite difficult in terms of when you want to deploy agents. You need to go through the Oracle documentation in order for you to be able to deploy an agent. Sometimes it just takes a long time, however, the thing is there is the overall concept of deploying. I don't think it is a problem, for the most part. That said, for someone who is starting to use the product, it takes quite a long while for you to get to know and understand the actions. The issue is the solution has got so many items and products for you to use. Yo... [Full Review]

Oracle Enterprise Manager

The product is pretty comprehensive, but quite resource hungry. This might be due to the majority of the application seemingly being written in Java. Also, better mobile access would be useful. [Full Review]

Robin Saikat Chatterjee

PRICING, SETUP COST AND LICENSING

See more Pricing, Setup Cost And Licensing >>

Based upon 3 days of implementation by a single person, plus licensing costs would be approximately $60,000, including the virtualized hosts. Day-to-day is very roughly $100 for routine patching and maintenance. High-availability significantly may double or even triple these expenditures, but for some environments that's inevitable. If one system needs that level of oversight, then all of the infrastructure will be managed to the same level of oversight by OEM. There is also an augmented set of separate, but useful features being added under the Ora... [Full Review]

James Lui

The licensing is the responsibility of our customers. Other than having the expertise to put it together, and then use it properly, there are no additional costs incurred beyond the standard licensing fees that I have encountered. [Full Review]

Scot-Conrad

Evaluate your requirements carefully. Elaborate DR and HA setup of OEM can become expensive. Be careful to only enable the packs for which you have a license as this is an issue we see time and again. I.e., customers who do not understand the licensing model have not turned off access to packs that they are not licensed for, then get into legal issues for it later. [Full Review]

Robin Saikat Chatterjee

The initial setup was probably a couple of hours of installation time. Besides applying the quarterly patches which takes 2 - 4 hours (we have two Cloud Control environments) another "cost" is hardware resources on a VM. There are a few bugs with the software which require opening SRs with Oracle Support which contribute to the day-to-day cost. Perhaps 8 hours per month is spent dealing with support, just as a rough guess. I would highly recommend the Tuning and Diagnostic Packs for OEM to greatly aid performance tuning with come with additional lic... [Full Review]

Chris Bradham

Nagios **Nagios XI**   [See 7 reviews >>](#)

Overview

Nagios XI provides monitoring of all mission-critical infrastructure components including applications, services, operating systems, network protocols, systems metrics, and network infrastructure. Hundreds of third-party addons provide for monitoring of virtually all in-house and external applications, services, and systems.

SAMPLE CUSTOMERS

Nagios has over one million users globally, including AOL, DHL, McAfee, MCI, MTV, Yahoo!, Universal, Toshiba, Sony, Siemens, and JPMorgan Chase.

TOP COMPARISONS

Zabbix vs. Nagios XI ... Compared 24% of the time [See comparison]
SolarWinds NPM vs. Nagios XI ... Compared 9% of the time [See comparison]
Centreon vs. Nagios XI ... Compared 9% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Comms Service Provider ... 27%
Computer Software Company ... 23%
Government ... 8%
Manufacturing Company ... 5%

COMPANY SIZE

1-200 Employees ... 20%
201-1000 Employees ... 43%
1001+ Employees ... 38%

VISITORS READING REVIEWS *

TOP INDUSTRIES

Comms Service Provider ... 29%
Manufacturing Company ... 18%
Financial Services Firm ... 12%
Cloud Provider ... 6%

COMPANY SIZE

1-200 Employees ... 30%
201-1000 Employees ... 33%
1001+ Employees ... 38%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

Nagios **Nagios XI**

Top Reviews by Topic

VALUABLE FEATURES

Matthew Camilleri

It's easy to use. You provide what you want and you can monitor what you really want. As long as you develop your own codes, it is fine. The initial setup is straightforward. The solution is pretty stable. Technical support is helpful. [Full Review]

reviewer146 7417

Nagios is stable and it's easy to use the monitoring software, which is why we chose this product. There is no limitation exist to monitor every measurable parameters and KPIs. Every known devices and services parameters has own plugins in this monitoring system and for special cases, it`s possible to write script and monitor results. [Full Review]

reviewer146 7417

Nagios XI has a custom API feature, and we can expose custom APIs for our integration. This is a great feature. In fact, Nagios XI grant access to administrator to use official common backend commands and callback functions developed by Nagios in custom APIs, so custom APIs could be created as an standard web services without degradation in performance and access to needed data easily. This APIs will be registered and listed in Component Management and administrator could be able to manage them as well. Also, Authentication will be done by creating ... [Full Review]

Hattab Mahdi

Nagios XI helps us monitor the bandwidth of the internet connection, HTTP, DNS, active directory services, and exchange data availability. We have multiple servers to monitor databases, availability of servers, and ping. SMTP services can be monitored with Nagios XI. We use Nagios' mail features to send email alerts to the IT team to let them know we have an issue on our server, a problem with the databases, or updates about the availability of a server. [Full Review]

ROOM FOR IMPROVEMENT

Matthew Camilleri

The pricing has recently risen. I know they've changed what is covered under the license, however, it doesn't change the way we use it and adds nothing to our experience, and yet we now have to pay more. An optional delivery from their end in order to greatly produce some sort of a HA, high availability solution, would be ideal. At present, if I have a solution and Nagios is instanced in a particular data center and another Nagios solution in another data center, when you buy the license, you can eventually have different types of licenses. One will... [Full Review]

reviewer146 7417

1. Reporting items needs more improvement and need to be more flexible based on customer needs 2. Clustering feature need to be implemented for large environment. Some solutions introduced in official website such as Mod-Gearman and Nagios Fusion but the first one implemented by third party and second one is not include management control and just a central view from several instances. I think Nagios should implement an official solution for clustering for enterprise and large scales that should be included database solution as well. [Full Review]

reviewer146 7417

We often need to develop custom plugins to get Nagios to work the way we want it to work because the features we need are not always available in Nagios. Some products such as Zabbix have a software monitoring system built-in, such as the Prometheus monitoring system. It can use the features to monitor cloud systems. This would be a useful feature to include in Nagios XI. Nagios has some plugins to monitor clouding systems, but this feature on Zabbix is so handy and so user-friendly. I think it can be added to the Nagios monitoring system. [Full Review]

Nagios XI

Hattab Mahdi

I would like to see Nagios integrate the team mail with the SMS gateway so we can send text alerts. It's difficult to use. To activate this option, you have to activate something from another script then use a shell script to integrate via another gateway SMS. Also, it would be great if it were integrated with another solution to generate logs, like PCM, AlienVault, or Splunk. We want alerts integrated with a system to generate logs. AlienVault and Splunk could enable this option. It is really difficult to integrate Nagios XI with another system to ... [Full Review]

PRICING, SETUP COST AND LICENSING

See more Pricing, Setup Cost And Licensing >>

Matthew Camilleri

There is the Nagios Core, which is free. Then, of course, you have the Nagios XI, which is paid. I found that lately when we went to renew the license, the difference was a little bit higher. It was around a higher percentage different than last year. That made us a little bit concerned. For a point in time, I was just checking to see if there is something that might go head to head with Nagios and maybe be a little bit cheaper. While browsing and checking out a few, I met also with the Pandora MS and looked at it as a less expensive option. [Full Review]

Hattab Mahdi

For our country in North Africa, it's expensive and we could purchase another solution for that price. But it's a reasonable price if we're speaking in international terms. If we compare it with another solution in the global IT world, then I think it's a reasonable price. [Full Review]

Infraon IMS   See 8 reviews >>

Overview

Powered by AI, Infraon IMS offers you a platform that provides precision monitoring, detailed insight and rapid troubleshooting for heterogeneous IT Infrastructure across enterprises of all sizes. Gaining real time reports and alerts on application and network performance on a single platform enables teams to collaboratively troubleshoot performance issues and proactively ensure top-notch service quality.

SAMPLE CUSTOMERS

Airtel, BSNL, BlackBox Corporation, ACT, Geojit, Canara Bank, Federal Bank, Corporation Bank, Birla Corporation, CESC Limited, Mphasis, GAIL, Udaan, Cowrks, SEBI, PowerGrid, ION, Summit Communications, National Information Technology Center (Nepal), Bhutan National Bank, Servion T, Greenlam, Translab Technologies, CMSIT Services, Nelco, HPCL, Navitas Life Sciences etc.

TOP COMPARISONS

Zabbix vs. Infraon IMS ... Compared 22% of the time [See comparison]
Nagios XI vs. Infraon IMS ... Compared 13% of the time [See comparison]
Datadog vs. Infraon IMS ... Compared 11% of the time [See comparison]

REVIEWERS *

VISITORS READING REVIEWS *

TOP INDUSTRIES

Computer Software Company ... 27%
Comms Service Provider ... 24%
Government ... 7%
Manufacturing Company ... 5%

COMPANY SIZE

1-200 Employees ... 38%
201-1000 Employees ... 25%
1001+ Employees ... 38%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

Infraon IMS

Top Reviews by Topic

💡 VALUABLE FEATURES

[See more Valuable Features >>](#)

Maharajan S

The most important part is the real-time network monitoring dashboard. It pops up when you log into the system so it gives you clear-cut, real-time availability of the firewall/gateway-level infrastructures. My network team, the server team, and I have different dashboards. There is also a complaints manager who has different access. These different dashboards are important because we are in the life sciences domain, and segregation of duty is very important. The role-based dashboards summarize data points as well as provide charts and topology diag... [Full Review]

AashishGiri

What I really like about it are the details that it provides whenever we click an icon or any of the objects on the dashboard. We get a detailed description. We're running 200-plus VMs in our infrastructure. If I click on any of the symbols I can see detailed information about a VM: the traffic, the resources utilized by that VM, and whether the SLA is being met by that VM and the services. That is visible on the dashboard. It's just a few clicks and you get all the details as required. There are role-based access policies defined for our employees.... [Full Review]

reviewer1631601

The product is great. We integrated the ticketing tool with the monitoring tool. The agent ID creation is very easy when using this tool. It is so user-friendly. The user interface is good and also the pricing is great. The user interface is good, even a business user or layman can raise a ticket. They provide an all-in-one monitoring tool. If an issue happens, it gets integrated with the email, then proactively that ticket is being raised, which is good. The reporting is good. It is very clear. It is a customized report; however you want it, you ca... [Full Review]

Srinivasa Molguri

The most valuable feature is alerting. We get email alerts when a link is down that tell us which device is having a problem. The granularity of the reporting works well for us. [Full Review]

📊 ROOM FOR IMPROVEMENT

[See more Room For Improvement >>](#)

Maharajan S

The reporting capabilities are a challenge and could be improved. We have been trying to connect to it from our help desk ticketing system, because the ticketing system manages asset tracking, which has been a bit challenging for us. Otherwise, they give some reports that are okay, but we do not use them much because we work in the dashboard. This solution is available in SaaS. The reason why we have not gone to SaaS is they do not have a country-specific separation of assets. There are GDPR and other requirements that might require country-specific... [Full Review]

AashishGiri

In terms of improvements, I would like to see an integrated view of Infraon IMS and Infraon Desk. It would be very helpful if that were integrated into the solution. In terms of additional functionality, a feature they may have but that I haven't been able to find is the ability for a manager to see all the tickets of his subordinates. It would be good if a manager could see every incident ticket, even those not assigned to him. That way, a manager could see every incident ticket that has been opened in the organization and assign them to individual... [Full Review]

reviewer1631601

The AI features are missing. Other tools have AI features that automatically predict and understand what is the problem, trying to forecast the problems that might happen. That is not there. I am unsure if there is AI capability in this solution or not, but they should add it, like their competitors. [Full Review]

Infraon IMS

The GUI is in need of improvement. It is not drag-and-drop or easy to use. It is needed to configure the parameters for SNMP but using the interface is a time-consuming task. Some manual configuration is required. It also needs to be more granular. Improvements to the GUI should be made such that a payment is able to configure all of the email features. [Full Review]

Srinivasa Molguri

PRICING, SETUP COST AND LICENSING

The cost model is within our budget. I have less than 180 critical assets, but the moment that I have 1,000 assets, then the license model is totally different. I don't know whether they are capable of handling that kind of a load. They could revisit the licensing model. They are not mature enough to define this license. We had a discussion about that. They have given us different services as a separate license, but the cost is not there proportionally against those services. The cost was one number, but the number of services were specific to the l... [Full Review]

Maharajan S

If you are looking for the best product with the best price, Infraon is the best product. We evaluated five to six products and finally felt Infraon was better because of the pricing model, especially because it was more flexible. The product might have 100 features, but we didn't require those 100 features. We required some 20 or 30 features out of the product, like customizing the web portal. Based on that, the pricing was customized. It is more flexible, in respect to Infraon, but the model was not the same with others. What they do is they give ... [Full Review]

reviewer1631 601

Licensing is calculated on a per-user basis. We have four users in our environment. I would prefer if licensing was device-based, with unlimited administrators or users. [Full Review]

Srinivasa Molguri

The price is much better than SolarWinds. We pay for a number of devices on the accounts and since it is on-premises, we pay the maintenance charges for the year. [Full Review]

reviewer147 6927

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Tanium

Overview

Tanium Endpoint Platform reduces security risk, improves agility & increases efficiency, a fundamentally new approach to endpoint security's threat detection, indicent response, vulnerability assessment and configuration compliance & with management's software distribution, asset utilization, asset inventory and patch management.

SAMPLE CUSTOMERS

JPMorgan Chase, eBay, Amazon, US Bank, MetLife, pwc, Cerner, Delphi, MGM Grand, New York Life

TOP COMPARISONS

Microsoft Endpoint Configuration Manager vs. Tanium ... Compared 20% of the time [See comparison]
CrowdStrike Falcon vs. Tanium ... Compared 13% of the time [See comparison]
BigFix vs. Tanium ... Compared 10% of the time [See comparison]

REVIEWERS *

VISITORS READING REVIEWS *

TOP INDUSTRIES

Computer Software Company ... 26%
Comms Service Provider ... 13%
Government ... 10%
Financial Services Firm ... 9%

COMPANY SIZE

1-200 Employees ... 14%
1001+ Employees ... 86%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

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Tanium

Top Reviews by Topic

💡 VALUABLE FEATURES

reviewer149 3466

The inventory aspect of the solution has been the product's most valuable aspect for us so far. The scalability is very good overall. It's a really good tool. For inventory purposes, it's from one of the best things on the scene, as you can get live inventory. I like the architecture for a vulnerability scan, for example, as it doesn't put a whole lot of load on the asset. It basically queries. This is not a hub-and-spoke. It's more like a circling of the wagons that all the other assets in the circle or in that particular chain can report on things... [Full Review]

Vikas K

I'm not so familiar with the tool but I like the interaction of the console to the picture. Patching is the primary model I have been focusing on for the last couple of weeks. So I have created a proof of concept environment and have been checking the available features. [Full Review]

Mo Vermeiren

I like the fact that you can create patching campaigns depending on the area of your network that you want to address first. I like the ability it has to make several campaigns that work in parallel. Tanium is easy to use as well. [Full Review]

📊 ROOM FOR IMPROVEMENT

reviewer149 3466

The solution can give a lot of false positives. It's an aspect of the solution that could be looked at and worked on. If you deploy all the threat intelligence rules that come with it, you may spend a lot of time suppressing some of the false positives as some of them are very vague. You'll have the indicators due to the fact that you can suppress by hash or by pass or by command and parents process. However, that information is often very limited. You may get an alert for common language image load which can be a hacker technique, however, it's als... [Full Review]

Vikas K

Tanium comes with multiple models, so definitely the threat protection is the primary opportunity area my organization is looking for. It is going to be primarily used for event collection, which is being fed into our centralized tools for tracing any kind of vulnerability or any kind of uneven situation. [Full Review]

Mo Vermeiren

The most painful thing is the interface. It's a bit unclear sometimes. The user interface also has to be more secure. If the end users are trying to patch a whole set of machines, they should be warned that it's going to be a deployment on the huge environment. [Full Review]

reviewer158 1882

The performance could improve in future releases. We have had performance issues in specialized web environments, but overall I think the problems are less than 2% of the computer systems being used. [Full Review]

now | ServiceNow Discovery   <u>See 6 reviews >></u>

Overview

ServiceNow Discovery finds applications and devices on your network, and then updates the CMDB with the information it finds. Discovery is available as a separate subscription from the rest of the Now Platform.

SAMPLE CUSTOMERS

York, National Grid, DXC Technology, experian, BEACHBODY

TOP COMPARISONS

Microsoft Endpoint Configuration Manager vs. ServiceNow Discovery ... Compared 33% of the time [See comparison]
Tanium vs. ServiceNow Discovery ... Compared 30% of the time [See comparison]
SolarWinds Server and Application Monitor vs. ServiceNow Discovery ... Compared 13% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Computer Software Company ... 29%
Comms Service Provider ... 14%
Financial Services Firm ... 8%
Government ... 5%

VISITORS READING REVIEWS *

COMPANY SIZE

1-200 Employees ... 60%
1001+ Employees ... 40%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

To read more reviews about Server Monitoring, please visit: https://www.peerspot.com/categories/server-monitoring

now **ServiceNow Discovery**

Top Reviews by Topic

💡 VALUABLE FEATURES   [See more Valuable Features >>](#)

reviewer1514 349

The initial setup is pretty easy. The solution is fairly stable. The security is very good. We have encryption supported from ServiceNow and therefore I haven't found any issues surrounding safety concerns. [Full Review]

Johnathan Bennett

It does a good job of collecting the data that's necessary for data centers, and IT's operations. When it comes to the internal data centers and the on-premise data centers, they are pretty good. [Full Review]

Mohamed Mansoor

In ServiceNow this is ITSM and there's ITIL. So far, we've found that ITSM is the most popular. The ability to pull reports to check the health of the IT platforms is quite useful. You can pull reports daily to look at everything from capacity issues to physical instances. The service mapping is excellent. The maturity of the solution is very good. We're driving our customers to obtain that level of maturity in their own IT space. The process involving the original setup of the solution is excellent. [Full Review]

reviewer144 6474

We integrate with other products. They keep expanding even for the cloud, and there are many plugins. The biggest advantage of ServiceNow is the value that it brings. [Full Review]

📊 ROOM FOR IMPROVEMENT   [See more Room For Improvement >>](#)

reviewer1514 349

The solution lacks the capability of discovering the devices which are not in the network. That is an area where they could improve upon. In the next release, we are actually looking for a solution for the devices which don't come into the network. Nowadays, because of this pandemic, most of the users are logging in from home, and we don't have any way to discover those assets. We are looking for a solution that can help us to discover those kinds of user devices. During the initial setup, we get some errors and the solution doesn't exactly understa... [Full Review]

Johnathan Bennett

When you switch versions, for example, when you go from Paris to Quebec they will introduce many new things and occasionally things break when they do that. You usually find out after the fact when you stumble into it. I currently have an issue that we just stumbled into, where our bucket wasn't populating correctly from my own Google cloud. They're trying to figure out how to fix that. They should include support for Google Cloud. [Full Review]

Mohamed Mansoor

The solution needs to improve the cost of the solution. There are a few different solutions and they do act the same and have the same types of capabilities, however, the cost is quite high. [Full Review]

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ServiceNow Discovery

reviewer144
6474

They can expand on the plugins for some of the other tools. In the next release, they can automate some of the workflows similar to what they have with TAM Pro. With the integration, they can include some of the commonly used tools such as SCCM. They can benefit from bringing in other tools for their workflows. We are hoping that they explore or leverage some of their existing tools such as Tanium for the purposes of discovery and monitoring. [Full Review]

PRICING, SETUP COST AND LICENSING

See more Pricing, Setup Cost And Licensing >>

reviewer144
6474

There are many licensing strategies. For example, discovery is based on the number of nodes or subscription units. It's a bit expensive compared to other products in the market, but it's worth the money you pay because it's far advanced in terms of features, automation, and capabilities compared to other products. The sentiment that we get from clients is that ServiceNow is expensive. [Full Review]

To read more reviews about Server Monitoring, please visit: https://www.peerspot.com/categories/server-monitoring

Zenoss Service Dynamics   See 1 review >>

Overview

Zenoss Service Dynamics (ZSD) is a hybrid IT monitoring platform that allows enterprise companies to monitor everything, including compute, storage, network, converged infrastructure, applications and unified communications systems. Zenoss customers gain IT performance and risk insights into their unique IT ecosystems through real-time analytics that adapt to today's constantly changing data centers and cloud infrastructures, enabling them to eliminate disruptions and accelerate business outcomes.

SAMPLE CUSTOMERS

2degrees, Rackspace, State of North Dakota, El Paso Independent School District, NWN Corporation

TOP COMPARISONS

Zabbix vs. Zenoss Service Dynamics ... Compared 21% of the time [See comparison]
Nagios XI vs. Zenoss Service Dynamics ... Compared 9% of the time [See comparison]
PRTG Network Monitor vs. Zenoss Service Dynamics ... Compared 5% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Computer Software Company ... 35%
Comms Service Provider ... 15%
Government ... 6%
Financial Services Firm ... 5%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.

Zenoss Service Dynamics

Top Reviews by Topic

VALUABLE FEATURES

Aldo-
Pacheco

The solution has a variety of great features. The dashboard is excellent. With it, I can see everything from one place. It gives me a full picture of my networks and I can quickly see if there are any trouble areas to note. The user experience is excellent. Within the solution is a piece of software called Twill, which is very good. It's like dynamic monitoring. Twill provides a great user experience. I can put the URL from a website and I can send the user and password on that. Overall, it's a great solution, and I consider it to be one of the best... [Full Review]

ROOM FOR IMPROVEMENT

Aldo-
Pacheco

If Zenoss tries to change Twill from what it is now to another kind of solution, such as Selenium or something similar, it would be nice. It would be nice if the ZenPack could work but with fewer features. That said it's a problem not from Zenoss. It's a problem from the ZenPack itself. There's a bit of a learning curve when you first use the solution. The product needs to be a bit better in terms of auditing features. It would be ideal if the product offered sound alerts. If you have, for example, 10 monitors with a lot of batch alerts and you have... [Full Review]

To read more reviews about Server Monitoring, please visit: https://www.peerspot.com/categories/server-monitoring

Pandora FMS

Overview

Pandora FMS Enterprise is the perfect on-premise monitoring software for companies with at least 100 devices.

Stop wasting your time and resources on complex and silo'd monitoring systems that are poorly integrated.

It's an all-in-one package offering modern and flexible IT monitoring, replacing the need for multiple, difficult-to-integrate, and more costly monitoring systems.

SAMPLE CUSTOMERS

Rakuten, Prosegur, Repsol, Teléfonica, Allianz, Ottawa Hospital, Hughes

TOP COMPARISONS

Zabbix vs. Pandora FMS ... Compared 43% of the time [See comparison]
Nagios Core vs. Pandora FMS ... Compared 8% of the time [See comparison]
Centreon vs. Pandora FMS ... Compared 5% of the time [See comparison]

REVIEWERS *

TOP INDUSTRIES

Comms Service Provider ... 31%
Computer Software Company ... 21%
Government ... 7%
Manufacturing Company ... 5%

VISITORS READING REVIEWS *

COMPANY SIZE

1-200 Employees ... 89%
201-1000 Employees ... 11%

* Data is based on the aggregate profiles of PeerSpot Users reviewing and researching this solution.
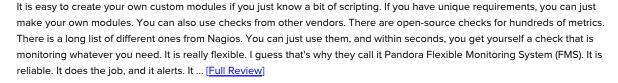
Pandora FMS

Top Reviews by Topic

VALUABLE FEATURES

Marc Charbonneau

It is easy to create your own custom modules if you just know a bit of scripting. If you have unique requirements, you can just make your own modules. You can also use checks from other vendors. There are open-source checks for hundreds of metrics. There is a long list of different ones from Nagios. You can just use them, and within seconds, you get yourself a check that is monitoring whatever you need. It is really flexible. I guess that's why they call it Pandora Flexible Monitoring System (FMS). It is reliable. It does the job, and it alerts. It ... [Full Review]

Alexandre Pérez Jorge

What I value most about Pandora FMS is the simplicity of working with it. The speed of locating problems and to be able to solve them quickly, so that it affects our client's network infrastructure as little as possible, is very valuable. Thanks to Pandora FMS we have everything unified in the same point and it is highly efficient. This software is used to monitor several elements in the network, for example, it can detect if a network interface has been down, if it has received a defacement attack in unaweb, it alerts if there has been a memory los... [Full Review]
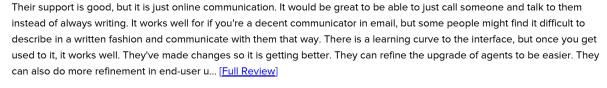
ROOM FOR IMPROVEMENT

Marc Charbonneau

Their support is good, but it is just online communication. It would be great to be able to just call someone and talk to them instead of always writing. It works well for if you're a decent communicator in email, but some people might find it difficult to describe in a written fashion and communicate with them that way. There is a learning curve to the interface, but once you get used to it, it works well. They've made changes so it is getting better. They can refine the upgrade of agents to be easier. They can also do more refinement in end-user u... [Full Review]

Alexandre Pérez Jorge

The free version capable of monitoring more than 10,000 nodes and covers (without limitations) a monitoring network, servers (based on agents or remotely) and applications. With complete functionalities of reports, alerts, integrations with third parties via API, etc. It creates its own architecture from 0, which allows it to scale perfectly in large environments. It has been possible to monitor an environment with more than 100,000 nodes without performance problems (of course, in the Enterprise version). We also highlight its integration with mobi... [Full Review]

To read more reviews about Server Monitoring, please visit: https://www.peerspot.com/categories/server-monitoring

Answers from the Community

When evaluating Server Monitoring, what aspect do you think is the most important to look for?

Let the community know what you think. Share your opinions now!

Ranjith Kumar

There multiple angles that the consultant to look for on the Monitoring Per-se, let me list few. 1.Having separate tool to monitor Server/Network and so on .. is traditional method and this no more a value proposition .. look for a tool which can do a full stack monitoring of the environment. The reason for this is because this'll reduce the unnecessary integration efforts and chopped data due to multiple integration points. And this makes sure the data flow is seamless wherein it helps to manage environment from a single console. 2.The product selection should allow to extend to the AI based Methods as it going to create a huge impact in infra operations. And how complex it is to build is also a question but it always good to start as you don't need to be left out on the AI Ops race. 3.The product implementations should be completed...

Mark Towler

I think there are three things that should be considered along with the other comments here: CONTEXT - what else connected to that server is being monitored? Diagnosing faults can be tricky and it's made much for difficult if you have to go from one monitoring tool for the server to (many?) others for all the devices connected to that server. A tool that shows that server in context with all the things it's connected to can make diagnosing network issues simple. SELF-HEALING - half the time the tried-and-true power cycling of the device in question solves the problem. If the admin understands the system and knows that the server will occasionally require rebooting, why wake him up at 2am? The monitoring solution should be able to automatically execute self-healing actions like this based on preset conditions. This makes the difference between a 2AM call and a note in the...

Monitor Jimmy

There are 4 things you should have in mind when looking for a monitoring system. 1. Do not take the articles that review and compare multiple monitoring systems too seriously. These articles usually focus too much on how many sensors a system delivers and too litle about what really matters. 2. Look more at the stuff that lives forever; how the monitoring system handles data. - What capabilities does it have when it comes to dealing with dependencies? - Does it store data in a way that makes it easy to implement AI? - How well can it handle notifications? - How scalable is it? - How easy is it to implement custom sensors? - Does it have any features that are useful that other monitoring systems does not have? Bjørn Willy Stokkenes, the architect of Probeturion wrote an interesting article about these things on LinkedIn: https://www.linkedin.com/pulse/5-things-great-monitoring-system-should-help-bj%C3%B8rn-willy-stokkenes/ 3. Do the...

See all 12 answers >>

About this report

This report is comprised of a list of enterprise level Server Monitoring vendors. We have also included several real user reviews posted on peerspot.com. The reviewers of these products have been validated as real users based on their LinkedIn profiles to ensure that they provide reliable opinions and not those of product vendors.

About PeerSpot

The Internet has completely changed the way we make buying decisions. We now use ratings and review sites to see what other real users think before we buy electronics, book a hotel, visit a doctor or choose a restaurant. But in the world of enterprise technology, most of the information online and in your inbox comes from vendors but what you really want is objective information from other users.

We created PeerSpot to provide technology professionals like you with a community platform to share information about enterprise software, applications, hardware and services.

We commit to offering user-contributed information that is valuable, objective and relevant. We protect your privacy by providing an environment where you can post anonymously and freely express your views. As a result, the community becomes a valuable resource, ensuring you get access to the right information and connect to the right people, whenever you need it.

PeerSpot helps tech professionals by providing:

- A list of enterprise level Server Monitoring vendors
- A sample of real user reviews from tech professionals
- Specific information to help you choose the best vendor for your needs

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- Read and post reviews of vendors and products
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