



## SOLUTION FLYER

# SOLVIT – SIMPLIFIED IT OPERATIONS, DELIVERED

## Introduction

Providing a high level of IT service to business users should be as simple as possible.

But when services degrade IT operations can quickly become overloaded.

Is user productivity suffering?

Are you missing out on fast and efficient services because tools that you'd like are often oversized.

## Enter SolvIT

Invicta Software and Nobius have developed **SolvIT**, combining advanced IT Monitoring with simple yet powerful IT Service Management. With this IT staff can proactively detect issues, control events, and provide.

**SolvIT** makes IT service management accessible to everyone.

Even better, **SolvIT** couples IT Monitoring with ITSM.

Better still, using ITSM with **SolvIT** is free for up to 1 year in our “try and buy” solution.

**SolvIT** has features everyone needs in ONE solution at a mere fraction of well-known but expensive software and services.

Monitor and manage incidents in one solution not a dozen.

With **SolvIT**, you get automated workflow from alert to ticket to incident resolution in one easy, economical yet effective solution, on premise or in the cloud, or as a hosted service. It's your choice.

1

Alerts  
to tickets

2

Faster  
insight

3

Predict  
issues

4

Request  
Assistance

5

Monitor  
progress

6

Simple,  
lowest TCO

## Nobius

Our services  
include



Proof of concept



Kickstart



PaaS / SaaS



Consulting

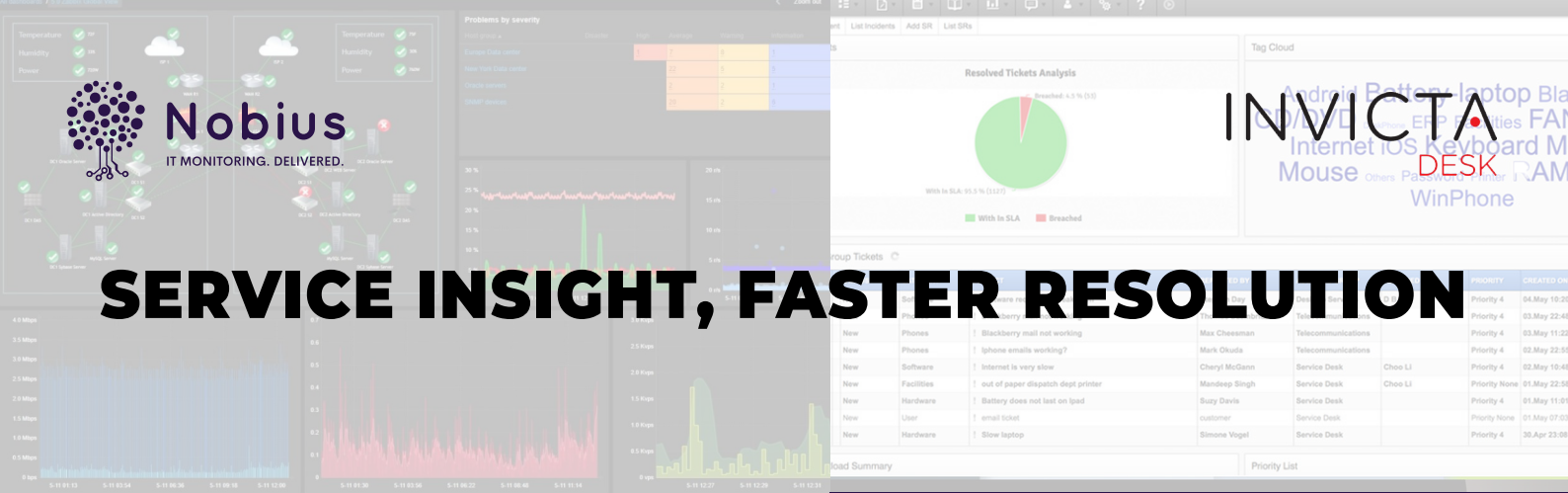
## Reach out at



info@nobius.co.uk



Nobius.co.uk



# SERVICE INSIGHT, FASTER RESOLUTION

## Economical, powerful monitoring

Seas of red alerts are not useful. It's critical to design the right data collection. Zabbix centralises that data, filters, correlates, pre-processes it, to ensure only useful signals are presented to IT Operators.

## Simplified ITSM

INVICTA™ is a leading service desk solution supporting heterogeneous environments, delivering superior service from a single, console. Its affordability, ease-of use quick installation, and tight integration within SolvIT, business intelligence, and INVICTAPASS™ password management make it the optimal choice for all organizations.

## Bidirectional integration

SolvIT integrates bidirectionally. When IT operators solve the issue, the event is closed in Zabbix and the ticket is closed in InvictaDesk. If an IT Service agent resolves the case then the ticket is closed in InvictaDesk and the event is closed in Zabbix.

## Accessible anywhere

SolvIT is a modern solution with highly customizable interfaces and automated reporting. Its dynamic, web-browser interface automatically adapts to devices for access from any computer, smart phone, or handheld with an internet connection.

## SolvIT Solutions

SolvIT covers your IT environment to provide a centralised monitoring solution to collect, filter and pre-process IT and non-IT data. Only the right signals reach IT operations and open tickets.

## Gain rapid IT Service

Business services levels can be assured by using this data to determine impact and root cause, automatically open tickets and execute IT processes. Business insight brings IT data to life, showing impact, corrective action and expected return to service.

## Onsite or in the cloud

SolvIT is deployed on-premise, in MS-Azure, AWS, GCP or hosted for you. We'll design, implement the solution, train your staff, even run it all for you.

## Why Invicta and Nobius

SolvIT includes license free Zabbix the leading open source, zero licence software, fully integrated with InvictaDesk. You can use it free for 3 months as a "try and buy"



Our staff are certified ZCS & ZCP  
Nobius is the only UK Zabbix partner

Invicta Software clearly focussed on Simplifying ITSM  
<https://invictasoftware.com>

You can learn more about our services at [nobius.co.uk](https://nobius.co.uk)  
and in our introduction [video](#).

Join us on social media too

